

Terms and Conditions for booking

Fiesta Face Paint



Definitions

Client - person booking the event

Artist - person providing the service during the event

Booking information

Once you have agreed on the appointment date and the type of service, your booking will be secured once made the \$50 non refundable deposit and you agree to this contract by signing on the website. The remaining balance is due once the artist arrives at the event. The Client agrees to pay the full amount due under the agreement, even if less time is used by the client than contracted for. If you decide to need the artist for longer than the agreed upon time, you may request for the artist to stay longer. The overtime rate is \$35 per 15 minutes and is depending on the availability of the artist. If you are satisfied with our service you could leave a tip at the end of the event.

Payments

The non refundable deposit can be made with Venmo - @fiestafacepaint by using your name and booking date. If you need an invoice please let the artist know in advance. A payment link can be provided in the invoice. Any remaining balance can be paid prior to the event by using card, venmo or cash.

Additional Fees

Any additional costs incurred for travel are to be paid by client. Costs include but are not limited to parking, valet and tolls. These costs will be included in the final bill and is to be paid the day of the event prior to the event time.

Travel Fees

Any travel fee rates are calculated based on the following location - 2904 Freedom Blvd, Watsonville, CA 95076

Less than 10 miles from "location" is included in the hourly rate.

10-15 miles - \$25

16-20 miles - \$35

21-30 miles - \$50

30+ miles – to be discussed (San Jose, Los Gatos, Monterey, Seaside)

The cost is calculated based on the one way distance given by Google Maps.

Set up

Set up and tear down time is approximately 30 minutes and is not part of the service time. The artist will arrive for set up prior to the agreed upon service start time. The artist will bring 1 6 foot rectangle table, a directors chair and a stool for the artist. The artist will need approx 8x8 level space. Good lighting is required. If the set up is outdoors please provide a shaded area such as a tent or canopy, covered patio. The artist can provide a 10x10 canopy for \$10 additional fee. IF the temperature is above 85 degrees the artist needs to have a set up inside due to be able to create the best face painting results. Face paint reacts to excessive sweat and will become runny.

Time estimate

When you try to decide on the amount of time you would like to book the artist keep in mind that we can offer approx 10 designs per hour based on our regular menu. If you are looking for a quicker design option to maximize the amount of guests served please let the artist know. This option can serve up to 20 guests per hour.

You may want to book the artist 30 min - 1 hour after the party start time to allow for guests to show up. However if a lot of guests show up late, the artist may not be able to create something for every guest within the time frame.

To allow for your guests to enjoy the party without standing in a line, a number system can be given to the guests. The artist can further clarify this system if you wish to use this.

Keep in mind that adults and teenagers may want to join in with a design as well.

Menu Board

The artist will provide a menu board with options for the guests to choose from, If you wish for a specific theme please let the artist know at the time of booking.

The artist is unable to create designs that can be scary for the guests - ghosts, blood, monsters , witches. We would like to keep the designs child friendly at any age.

Special requests can be made the day off by guests but the artist will determine which designs can be completed.

Cancellations

In case of a cancellation, please contact us as soon as possible. If you can't speak to us directly, please leave a voicemail, email or text message.

Even though the booking fee is non-refundable, the amount can be transferred to a different date when given at least 72 hours notice. A new date can be booked and will be based on the availability we have. We recommend to have an alternative option in case of extreme heat or rain when planning on an outdoor event.

If the artist has to cancel due to an emergency, sickness, extreme weather conditions or natural disaster the booking fee will be fully refunded to the client.

Confirmation

Provider will contact the client to confirm the details of the event 24-48 hours prior to the event. If there are any changes, extra time needed for the event or driving directions we may need, please let us know.

Please let the artist know if any food will be available or if artist should bring their own food (depending on the duration and time of event)

Liability Insurance

The artist carries liability insurance and can be provided upon client's request.

Sanitation

We clean paint, stencils, sponges and brushes after every event. Brushes and sponges are only used once before cleaning them for the next guest. If your event is longer than 2.5 hours, artist may need to clean sponges in between. Additional time will be added to the end of the service time.

Please note -

The guests are responsible to ask for a test swatch if they are concerned about any skin reactions to the paint. Any guests with severe allergic reactions should not participate in face painting.

The artist is not liable for any complications due to allergic reactions to paints or any materials used. The paint is FDA approved with the exception of the uv/neon colors.

Neon colors are made with pigments that have not been approved by the FDA to be used in cosmetics (the FDA has not tested them yet for cosmetic use) They have been independently tested and determined safe for cosmetic use by independent labs. Following FDA guidelines, they are labeled as a Special FX product. These colors are only used for special parties such glow in the dark events.

We can only paint children above the age of 2. Children who are unable to sit still or are scared cannot be painted.

Due to sanitation reasons, anyone who is, or appears to be sick or has a cold, runny nose, cold sores, conjunctivitis, any infectious skin condition, eczema, cuts or open sores on the face can not be painted. Some paints may stain and may take about 2 days to clean off completely. Face paints can be removed

with soap and water. Glitter tattoos stay on for 3-7 days but can be removed at any point with rubbing alcohol or baby oil.

Artist is not responsible for damage to clothing, property or bounce houses. If any of the guests damage supplies, a \$100 damage fee will be paid to the artist by client. If damage cost is above the insurance amount \$2000, client will be liable for replacement value.

5/30/2024